Maxwell A. Turnage

EDUCATION Embry-Riddle Aeronautical University, Prescott, AZ

Bachelor of Science in Aviation Business Administration

May 2026 GPA 3.79/4.0

Cooperate Finance. Aviation Law. **Business Information Systems.**

PROFESSIONAL EXPERIENCE

RELEVANT **COURSEWORK EXPERIENCE**

American Airlines, Phoenix, AZ

Airline Operations.

Hub and Gateway Operations Strategy Intern

- Developed company-wide Mandatory OT processes.
- Analyzed, modeled and audited special service request operation.
- Developed tools in Excel to assist in staffing management.

Pavilions, San Diego, CA

Courtesy Clerk

- Addressed and resolved customer satisfaction issues.
- . Bagged groceries, cleaned floors, gathered carts.
- Gained experience in teamwork, stress management, and time allocation.

VOLUNTEERISM

Pristeen Foundation, Westminster, CA **Chief Operating Officer**

- Founded, registered and arranged the 501(c)(3) Non-Profit.
- Provided environmental education and awareness to high school students.
- Established relations with education and community leaders.

San Diego Public Library, Carmel Valley Branch, San Diego, CA Lead Teen Volunteer

- Assisted with early childhood reading and literacy programs.
- Managed and led arts & crafts, STEM, and holiday programs.
- Led activities for 20 30 children ages 4 to 12.

SKILLS Computer: Excel Certified, VBA, SQL, HTML, CCS. Languages: Conversationally Fluent Japanese.

City of San Diego Volunteer Impact Award. AWARDS Embry-Riddle Dean's List, Fall 2022, Spring 2023, Spring 2024.

OTHER American Association of Airport Executives, Member.

Managerial Accounting. Financial Accounting.

Marketing. Business Management. **Business Analytics.**

June 2024 – August 2024

June 2023 – August 2023

June 2021 – July 2023

June 2017 – April 2020

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